

**This building is wired for  
HIGH SPEED INTERNET!**

**YAY!**



**Free Standard Wireless Internet**   
 Compliments of **University Manors**  
 Speed Upgrades Available

Wireless Internet			Ethernet Internet		
Package	Speed	Cost	Package	Speed	Cost
Standard Wireless	3 Mbps x 768 Kbps	Included in Rent	Standard Ethernet	3 Mbps x 768 Kbps	\$5.95 Upgrade
Super Speed Wireless	6 Mbps x 2 Mbps	\$15.95 Upgrade	Super Speed Ethernet	6 Mbps x 2 Mbps	\$19.95 Upgrade
Extreme Speed Wireless	10 Mbps x 3 Mbps	\$19.95 Upgrade	Extreme Speed Ethernet	10 Mbps x 3 Mbps	\$24.95 Upgrade
No Limits Wireless	No Speed Limits	\$34.95 Upgrade	Ultimate Gaming Ethernet	15 Mbps x 5 Mbps	\$34.95 Upgrade

**Want to add a second wireless device or login to your account at the same speed \$3.50**

**Signup Instructions**

- 1) To sign up for service, connect to any Access Point SSID: **University Wireless**
- 2) Open your browser window and click on **Sign Up for University Manors Internet**
- 3) Enter the following **Username: universitymanors Password: fall2011**
- 4) Fill in the form with all information and Wireless Internet service will be instantly available. After signing up, you will receive an email with more information about managing your account.

For questions about service or help signing up call **(614) 444-1001**. **Do not call the rental office for help, they will only redirect you to Bresco Broadband for support.**

## Manage your Account

### Change Password · Update Billing Information · Upgrade Service

Go to [billing.brescobroadband.com](http://billing.brescobroadband.com) this is a free site that can be accessed from our wireless network even if your account or credit card is expired. Use your Wireless Login ID and Password to manage your account. You can also access the University Manors web site as a free web site without logging in.

## Wireless Signal Problems or Low Wireless Signal

1. Update your Wireless Card Drivers to the most recent version. Make sure all of your Windows and Mac Updates are installed. This can help solve a lot of wireless problems.
2. Check your wireless card's power settings to make sure it is not in low power mode or switches to low power mode when you are not plugged in or running on batteries.
3. The best way to fix wireless low signal problems is to re-orient your antenna (or Laptop), in a different direction or move your laptop or wireless device around until you receive a better signal. There may be obstacles in the wall like plumbing and ductwork that you cannot see that could be blocking or reflecting your signal.
4. Most USB wireless cards are not recommended for use with our system. USB Wireless cards have very small internal antennas and are very low powered devices. USB adapters transmit power is 1/3 of other Wireless cards and wireless devices; their antenna is also ¼ the size of normal wireless cards. These cards are known as "Coffee Shop" adapters and work best when you are in the same room or no more than 30 feet from a wireless access point. Most normal Laptop wireless cards work at a distance of 100 to 300 feet. A few Wireless Card manufacturers make USB Wireless adapters with external antennas, these will typically work better.
5. A few devices like the Mac Book Pro with the Titanium case and IBM Laptops with metal cases have low wireless signal levels. This is due to the antenna being buried down inside a metal case. When using these devices, an external wireless card may be required for best results.

## Internet Support

**Do not call the rental office, they will only redirect you to Bresco Broadband for Internet or billing related issues. Call Bresco Broadband support at (614) 444-1001 or email us [support@brescobroadband.com](mailto:support@brescobroadband.com)**

## Billing Questions and Issues

You can manage your account at [billing.brescobroadband.com](http://billing.brescobroadband.com) or call our accounting department at (614) 469-9000 during business hours of Monday through Friday 9 AM to 5 PM.



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