



## Minnesota Counties Computer Cooperative

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### CHS User Group Meeting

June 25, 2010

ACS, St. Cloud

9:00am-3:30pm

ACS	Brian Prom	ACS	Dmitry Burkovich
ACS	Tanya Ruth	Cass	Jamie Richter
MCCC	Lisa Meredith	Kandiyohi	Ann Stehn
ACS	Mary Thompson	Todd	Cheryl Schneider
ACS	Jon Saatzer	Olmstead	Dan Jensen
ACS	John Melville	Polk	Terri Oliver
Wilkin	Deb Jacobs	Polk	Sheri Altepeter
Clay	Kathy McKay	Rice	Mary Ho
Ottertail	Diane Thorson	Morrison	Bonnie Paulson
Winona	Rachel Nice	Morrison	Fran Dosh
Freeborn	Lois Ahern	Rice	Kris Lester
Wabasha	Deb Stegemann	Bloomington	Susan Sheridan
Winona	Mark Anderson	Bloomington	Mike Purim
Mower	Margene Gunderson	Carver	Heidi Innvaer

1. Call to order, quorum established.
2. Approval of agenda with amendments as listed. Motion by Dan, second by Lois. Motion carried.

Additions: 5A amendment to the development contact; 5E support contract with ACS; 6E SCHSAC participants; 8C Freeborn inquiry; 9 C changes with support agreement; 10 Discussion of goals—trademark and Acom translator.

3. Approval of User Group minutes from March 26<sup>th</sup> with addition of two participants- Heidi Innvaer and Ann Rogers. Approval by Ann S. with a second by Dan J. Motion carried.

Advisory minutes acknowledged.

4. Minnesota Health Information Exchange (MN HIE)—Presentation by Anne Dobbins and Mike. This Health Exchange was developed with multiple partners and is a not for profit. It provides a

means for sharing clinical and information data inside Minnesota and eventually nationwide. There are plans for bordering states to be included also. This system will help provide accurate and relevant information at the point of care. It supports interoperability, increases patient satisfaction, enhances quality and reduces healthcare costs. MN-HIE can be thought of as a utility that can be leveraged in the state of MN. COVAS had the robust infrastructure so that was the platform used with MN HIE.

MN HIE is a “one stop shop” for clinical and administrative information. This is a subscription model so there are no transaction fees. There isn’t a need to have an EHR—it can be utilized now. This is patient controlled with an ability to opt out of the system which would physically eliminate the records. There is also a consent process to view information. The consents would need to be kept on file for MN HIE like the HIPPA consents. Written consents are renewed annually. This meets the MN statutes.

The major health plans will be participating with MN HIE. County based purchasing providers are not participating yet but will be encouraged to do so. All health plans can provide information but cannot view the records that will be accessible to providers. However, there may be components of information provided to the health plans. With case managers in local public health, the ability to access records will have to be explored.

Single sign on’s are established for MN HIE infrastructure. You could go to the MDH site or other sites and open up and log in without other sign on’s.

Two exchange systems exist in MN: Health information organization and Health Data Intermediary. Sustainability will be in place with the percentage of providers that are participating. If interested, we would need to discuss sign up. MN HIE is a partner with Beacon.

E prescribing would be an additional cost but would be valuable for Jail med prescriptions or mental health medications etc.

#### 5. MCCC Reports: Lisa Meredith

- A. Trademark update. Recommendation is to copyright PH DOC 2012. There is a proposed amended document and identifies this as a new product. Lisa referenced the changes in the document. This document makes it clear that the CHS User Group owns this product. Dan inquired about the name as listed on the document as “2012”. In the development contract it was listed as PH DOC 2012. One recommendation for the name of the product is PH-DOC (Public Health Documentation System). Diane made a motion with Ann S. that the product name change be amended on the contract. Motion carried. This will be referred to the attorneys with this change by Lisa. Email ballot will be sent out to all Users. After this process it will be filed.
- B. 2011 Budget. Lisa prepared a document as a draft for proposed 2011 summary of dues and fees. (see document) Acom Translator payments are done, however Users are still

recommended to budget for these fees so we can have this money for cash flow with our 2012 project.

- C. Desire to designate the \$2302 per agency for the project and identify other dollars that are not necessarily dedicated for this. Once connected to MN HIE, these fees will be allocated to that product for next year. A recommendation would be that these designated fees would be listed as health information exchange fund and the maintenance fees would be placed into this.

Ann S. made a motion with a second by Jamie to Accept 2011 fees recommendations with change of the line item name and SQL area version upgrade. Motion carried.

- D. User Group Financial Statement. In 2013, there will be a request for the 2014 support contract negotiations. Deb J. requested some comparisons of User supports over the past 5 years.

## 6. Committee Reports.

### A. Training: Mary T.

PH Doc technician training was held in May. We have the Phase 2 web ex notices. There are 10 trainings on concentrated subjects. First training is July 8<sup>th</sup>.

### B. Quality Assurance: Diane T.

A survey was done with 19 responses regarding FHV data. This request came about because of the Informatics group reviewing data collection and how it was used in PH DOC. This will provide direction for our QA committee for the next year. Some of the comments included: changes in the data collection was challenging and frequent changes are time consuming.

Diane provided information at the E Health Conference about the Omaha system and using the KBS ratings especially with FHV.

The SHCSAC workgroup was formed because of the informatics committee. (see handout) Diane will co-chair with Mary Debow and they will work on the standard elements for maternal child health services. Dan will serve on the committee representing PH DOC. Dan mentioned that researchers are stating that we need data normalization for accurate reporting. PH DOC has data normalization with our tags in the background. Margene offered to serve on this committee. Diane will submit her name as a representative also.

### C. Immunization

End of April, the group convened and reviewed Phase 2.

### D. PH DOC Enhancement

Dan reviewed the A/R rewrite, statement of work with Beacon, Pher real time project.

**Lunch break** - Lisa from MCCC handed out awards to members and ACS staff in recognition for their year of hard work.

7. ACS Report:

A. Map force Altova Translator

Original quote was for 3 years of support—they could only go with 2 years so the bill will be \$200 less. John reported that the initial development for XLM spy is \$529.20. Motion was made by Margene with a second by Lois to approve. This will come out of the Health information exchange fund.

ACS reports for activities by customer. We are at 45.8% for 5 ½ months which is under as a total User group. John will send out a corrected report.

Mary T. reported that she reviewed calls that resulted in a systems/program fix (not including Oasis). It was 10:18 total.

Hours Usage. 30 hrs to training, QA, outcomes work group. 745 allocated to 2012 focus group, 15 hours to enhancement for mandates, 15 hours for demos. All the hours are allocated and the greater share has been used.

Issue Management Log reported on by Mary T. (Document included). There is a need to certify windows 7. Some agencies have installed it successfully. There are two versions—32-bit and 64-bit. By July meeting, there will be information on this.

Status on Phase 3 (document). This is separate from Beacon Grant and MICC- PHER. The hours have been allocated.

Phase 2 is still in Beta and hopefully will be ready to sign off in June. Should be ready for release by July.

8. E-Health:

- A. PH DOC/MIIC Real-time project—Dan J. reported on this project. There is an ability to enter Drivers Licenses and it can do a search for the client and it will bring the client up. It can also be used to bring new clients up. There is also a bar code reader which has the ability to print out inventory. A signature reader is also available which allows an individual to sign a signature pad and this can show up in the forms. This allows MICC and PH Doc to be bi-directional.

B. Beacon Grant update- Dan J. (handout)

The Federal Government looked at organizations that were already advanced in health information technology exchange across the US and awarded funding to 15 communities for medical systems to exchange information for improved health outcomes. (Health care Quality, safety efficiency and population health). Meaningful use criteria required exchanging information with PH in order to draw on the bonus dollars. Most see PH DOC as the cornerstone of the project in fact, Mayo does believe it was due to this that the grant was awarded. SE MN vision is to exchange data to improve communication with providers and clients to better achieve improved standards. Beacon Partners are school districts, PH, Mayo clinic, ACS, MCCC, Winona and Olmstead medical centers, Key Health Alliance, Stratis Health, MN HIE, Agilex. Funding total is \$12,289,976 with the break out to include PH DOC \$1,719,627; Asthma \$498,000; Diabetes \$664,000. Dan reviewed goals for Asthma and Diabetes with this project. Population Health Improvement goals were also reviewed.

This is not a research project, but it is a change practice project. Deloitte is a larger consulting organization that is involved. EMR's, Care Provision, Counties, workgroups and conceptual IT infrastructure were identified with the SE Beacon project. Dan provided a recap of the progress from April 2010.

Dan requested members from SE MN counties including PH nurses involved with case management for diabetes and school nurses for asthma. Focus groups are needed and will start meeting June 30, 2010. If interested email Terry Loeffler at Olmstead. He also requested these counties to get school partners for leadership engagement and there will be a request for LPH Leadership Team.

Dan also stated there is a need for 6 pilot counties, 3 Beacon counties and 3 non-Beacon counties. He requested Freeborn, Mower and Olmstead to be the Beacon counties and he requested volunteers for the other counties. Ottertail volunteered to be a pilot county. Please notify Dan if interested. It will require use of a separate system from PH-Doc, modify current Hippa forms or use MN HIE release forms and provide staff with access. He will try to negotiate a reduction in fees or no fees for counties participating during this pilot.

Diane made a motion to accept the Beacon Grant with a second by Lois A. Motion carried. Cheryl made a motion with a second by Lois A. to add Dodge, Fillmore and Steele Counties within the parameters of the Beacon grant. They will pay support and will benefit as PH DOC Users after 3 years. The Beacon grant will pay support costs for the first 3 years. Their software license is in kind. Motion carried.

Motions made by Diane with a second by Terri O. to investigate DR First relationship (E-prescribing) and allow Dan to move forward. This would be beneficial with mental health clinics, Correctional Facilities etc. This should be done through MN

HIE. Costs would be minimal to allow systems to have E-prescribing abilities. Motion carried.

Create Open Source Committee. One idea was to use an IT student for this research. Lisa will help coordinate this committee work to work with the subject matter experts to develop pros and cons for open source for PH DOC. Lisa wanted two members as a contact resource from the User Group. The research would be reviewed by the full user group. Motion to create an open source committee by Jamie R. and seconded by Heidi. Motion carried.

Lisa asked about contracts with MCCC with the Beacon Grant. Dan reported that he was informed they may be one year out.

Beacon Grant Budget (handout) reviewed.

A motion was made by Jamie with a second by Terri O. to appoint Dan as the project manager for the Beacon grant. Motion carried.

9. A. New pricing document for PH –Doc reviewed. Handout provided. Lisa M. will also provide other options at the next meeting for the group to review.
10. Review of 2009-2010 goals for the year. (Handout)
11. Presentation of Slate of New Officers: Chair—Ann Stehn, Vice-Chair—Deb Jacobs, Recording Officer—Kathy McKay, At Large Members Dan Jensen, Karen Nelson, Karen Zeleznak, Sheri Altepeter. Motion made by Diane T. with a second by Cheryl S. to approve the slate of officers as presented. Motion carried.
12. Other Business: none discussed.
13. Meeting adjourned.

Kathy McKay  
Recorder